



O2 INSURE MOBILE PHONE CLAIM FORM

O2 INSURE
PO BOX 7135
WITHAM, CM8 2WF

TEL: 0870 333 1685 (national rate)
FAX – 01376 396 556
EMAIL – O2.CLAIMS@MARSH.COM

IMPORTANT INFORMATION:

- PLEASE COMPLETE ALL SECTIONS AND RETURN TO US WITHIN 30 DAYS VIA EMAIL, FAX OR POST
- WE WILL ASSESS YOUR RETURNED CLAIM FORM WITHIN 24 HOURS OF RECEIPT
- KNOWINGLY GIVING FALSE OR MISLEADING INFORMATION ABOUT AN INSURANCE CLAIM IS A CRIMINAL OFFENCE - IF YOU HAVE ANY QUESTIONS ABOUT THIS CLAIM FORM PLEASE CONTACT 0870 333 1685

PERSONAL DETAILS:

CLAIM NUMBER

TITLE

FULL NAME

ADD 1 + 2

ADD 3

POSTCODE

MOBILE NUMBER (of handset
being claimed for)

MAKE & MODEL OF HANDSET
i.e. Nokia 6230

DATE CLAIM FORM ISSUED

FAX NUMBER

DAYTIME TELEPHONE NUMBER

INCIDENT DETAILS:

POLICY NUMBER

INCIDENT TYPE (i.e. theft, loss, accidental damage,
extended warranty, warranty)

DATE

TIME OF INCIDENT

PLACE OF INCIDENT

DESCRIPTION OF INCIDENT – Please provide as much detail as possible regarding your claim. Failure to provide detailed information may result in a delay in dealing with your claim or your claim being rejected.

POLICE REFERENCE NUMBER (THIS WILL BE
CHECKED WITH THE RELEVANT POLICE STATION)

POLICE STATION & DATE
REPORTED

WAS THE EQUIPMENT IN
YOUR POSSESSION

Yes

No

DECLARATION:

1. I confirm that all details on the claim form are correct and that the items listed constitute the full extent of my claim.
2. I understand that making a fraudulent insurance claim is a criminal offence and that my details may be passed to the Police if my claim is identified as fraudulent.
3. I understand that all Pay Monthly Insurance Policies have a minimum excess fee of £25.00 (Twenty Five pounds) which will be added to my next bill.
4. I understand that if I am making a claim on a Pay & Go Insurance Policy an excess of £15.00 (Fifteen Pounds) is payable immediately if my claim is accepted

I have read and fully understood the declarations above.

SIGNATURE

DATE

PRINT NAME

Data Protection – The data supplied will only be used for the purpose of processing your policy of insurance, including underwriting, administration and handling any claim which may arise. The data supplied may be transferred to other parties other than those whom we have mentioned on this Form and may be passed to the Police for validation. It is important that the data you have supplied is kept up to date. You should therefore notify us of any changes so that we may update our records. O2 Insure is administered by the Affinity Practice of Marsh Ltd, Authorised and regulated by the Financial Services Authority. Marsh Ltd conducts its general insurance activities on terms that are set out in the document "Our Business Principles and Practices". Full details may be viewed at the following website <http://www.marsh.co.uk/about/Marsh/principles.html>. Marsh Ltd Registered Office: 1 Tower Place West Tower Place, London, EC3R 5BU.